



Creative Kitchen – Membership Terms & Conditions

Monthly Subscription for Face-to-Face Cooking Workshops

1. About the Subscription

- This is a monthly subscription for our in-person cooking workshops.
- Workshops run during school term time only.
- We promise to deliver at least 35 sessions across the year.

2. Payment Details

- You pay monthly over 11 months
- Each monthly payment is the same amount, even if some months have fewer sessions (e.g. due to school holidays).
- Payments are taken automatically by direct debit or card.
- If a payment fails, we may pause your child's place until payment is received.

3. Missing a Session

- If your child misses a session, we can't offer refunds or make-up classes.

4. Cancelling Your Subscription

- You can cancel at any time by giving 1 month's notice in writing (by email).
- We don't refund past payments, but we'll stop future ones after the notice period.
- If we ever need to cancel a session, we'll offer a make-up class where possible, we will aim to provide this on your usual class day and time, yet this may not always be feasible.
- We do not offer pause breaks during the subscription because it is not feasible for us to temporarily give your place to other customers.

5. Safety & Behaviour

- Your child's safety is really important to us.
- Please make sure we know about any allergies, dietary needs, or health conditions.
- We expect all children to be kind and respectful. Unsafe or disruptive behaviour could mean they lose their place.

6. Photos and Videos

- Sometimes we take photos or videos during sessions to share on our website or social media.
- When signing up, please let us know your preference for photo use.
- If your preference changes, please let a workshop leader know.



7. Changes to These Terms

- We might update these terms from time to time. If we do, we'll give you at least 14 days' notice.

If you have any questions, please contact us at:

 info@creative-kitchen.co.uk

 www.creative-kitchen.co.uk